**Emergency Information**

Functionality: Distributes information on emergencies to the appropriate authority and the public through social media.

Parameters: Incident ID, name, mobile number, location, postal code, building unit number, type of assistance required.

Usage scenarios: When a new incident is created and needs to be dispatched.

Design rationales: The interface is shared between the “Dispatcher” and the “Social Media Alerter” to reduce the number of message types.

**Update**

Functionality: Updates the “Status Report Generator” so that it is aware of the current status of all incidents.

Parameters: Incident ID, status, time.

Usage scenarios: When an incident’s status is updated.

Design rationales: Could access the database itself instead but this approach better adheres to the implicit invocation architecture styles which has been selected for the system.